

## How To See Your Doctor

Reception Telephone Lines open at 8am.

The surgery and dispensary are open:

Monday 8.15am – 1.00pm & 2.00pm - 6.00pm  
Tuesday 8.15am – 1.00pm & 2.00pm - 6.00pm  
Wednesday 8.15am – 1.00pm & 2.00pm - 6.00pm  
Thursday 8.15pm – 1.00pm & 2.00pm - 6.00pm  
Friday 8.15am – 1.00pm & 2.00pm - 6.00pm  
(closed on Saturdays, Sundays & public holidays)

## Book On The Day & Appointment Surgeries

Telephone from 8am to make a book on the day appointment with your GP, this can be a telephone or face to face appointment.

You can also make a telephone or face to face appointment up to 4 weeks ahead by telephoning during surgery hours or booking on-line (same process as ordering prescriptions on line, detailed below).

If you are unable to keep an appointment, please let us know.

## Access

Our purpose built surgery has car parking available and easy access for wheelchairs. Users of the Disabled Bay must display a Blue Badge.

## Repeat Prescriptions

You will receive a list of your repeat prescriptions. You can now choose to order your repeat prescriptions online. Please speak to a receptionist and they will organise your password. Alternatively you can tick the items you require on the slip and either post or deliver the slip to the surgery.

**Please only order the medication you need.**

*Please allow a minimum of 5 working days for collection*

We can dispense medicines for most villages, except Kimbolton, Stonely and a few outlying villages. If you live in one of these villages you will be given a prescription to take to a chemist.

## Home Visits

If you are too ill to come to the surgery, a home visit can be arranged by telephoning the surgery, preferably before 10.00am. Please be prepared to give details to our receptionist as this will help us to see the most urgent cases first.

**FOR URGENT CARE WHEN THE  
SURGERY IS CLOSED  
TELEPHONE  
111**

## Results

If you have any tests, do remember to contact the surgery for results, after 10.00am any weekday. Cervical smear results will be sent to you by the Health Authority.

## Training at the Medical Centre

**GP Registrars:** We are accredited as a training practice. A Registrar is a qualified doctor undertaking further training to become a GP. Their previous work has been mainly in hospital.

**Medical Students:** Twice a year we have 2 medical students in their last year at Medical School who spend 6 weeks with us to learn more about general practice. They also see patients, but only with your consent.

## Responsible Authority:

NHS Cambridgeshire and Peterborough  
ICB Gemini House  
Cambridgeshire Business Park  
1 Bartholomew's Walk  
Ely  
CB7 4EA

## Practice Staff

**Practice Manager:** Nikki Yeoman

She is responsible for the smooth running of the practice and ensures that you make the best use of our services. You should contact her about any difficulties you have. She deals with our 'in-house patients' complaints procedure.

**Management Assistant:** Lisa Prior

**Reception Staff:** Caroline Gardner, Angela Arch, Amanda Webb, Caroline Bennion, Jenn Barrett, Helen Stockwell & Lisa Abel.

**GP Assistant:** Matthew Carey

**Secretarial Team:** Laura Boswell

She arranges all hospital referrals for the doctors. Any related problems or queries should be directed to her.

**Dispensers:** Maxine Trusler, Heidi Malins, Lorraine Fuller, Vicky Dyer & Odette Walshe.

They dispense the medicines prescribed by the doctors. They take telephone queries from 10.30 am.

**Practice Nurses:** Sarah Birks LPN, Nicky Mitchell RGN and Hannah Moor RGN

They are available by a ppointment and carry out various procedures such as vaccinations and other injections, dressings, cervical smears and ear syringing. They also do blood pressure checks, family planning and give advice on health promotion.

**Healthcare Assistants:** Heidi Malins, Lisa Camfield & Elizabeth Turnbull

Blood tests, ECG's, blood pressure checks and NHS Health Checks by appointment.

**Health Visitor:** Kara Nicholson contactable on **03000295050**.

If not available, you can leave a message.

For Bedfordshire families call **01234 310392**.

For Northamptonshire families call **01933 623327**.

For information regarding drop in clinics please call your named health visitor.

**District/Community Nurses:** This team helps to care for people in their homes. They can be contacted on 0330 726 0077, but you need a referral from the practice first.

**Midwife:** Our Midwife is Diane Leckie. Messages can be left on **01480 357964**. She holds an antenatal clinic at the surgery on Wednesday mornings, by appointment.

## SPECIALIST SERVICES AND CLINICS

**Antenatal Clinic:** the midwife holds a clinic on Wednesday mornings by appointment.

**Asthma Clinic:** by appointment, arranged with the asthma nurse, Sarah Birks or with Lisa Camfield, our HCA.

**Blood tests:** with phlebotomist or HCA by appointment, with doctors' referral.

**Cervical Smears:** by appointment, taken by a nurse or doctor.

**Child Assessments:** arranged with the Health Visitor.

**Childhood Immunisations:** the nurses give routine immunisations to babies and children, by appointment.

**Contraception:** a full range of methods are available including implants, Mirena/coils, and cap fitting. The nurses are trained in family planning and can perform routine checks. Emergency contraception (both tablets and IUD fitting) are also available.

**Diabetic Clinic:** by appointment, arranged with the diabetes nurse Nicky Mitchell.

**Minor surgery:** arranged with the doctors, by appointment.

**Physiotherapy:** by appointment with our FCP, Tracey Lewis.

**Smoking Cessation Advice:** 0333 005 0093

**Vaccinations:** by appointment with the nurses. If you are arranging foreign travel vaccinations, please download the travel questionnaire from our website or ask for a form from reception and complete this once you have booked your appointment.

### For Online Access:

A hand holding a smartphone displaying the NHS app interface. The background is a light blue gradient with a sunburst pattern. The text 'Do more with the NHS App!' is prominently displayed at the top. Below the phone, a list of services is provided: 'Order repeat prescriptions', 'Use NHS 111 online', 'Find NHS services', 'View your GP health record', 'Book appointments', and 'Get reminders and messages'. A QR code and download instructions for the App Store and Google Play are also shown.

**Do more with the NHS App!**

- Order repeat prescriptions
- Use NHS 111 online
- Find NHS services
- View your GP health record
- Book appointments
- Get reminders and messages

And much more...

**Need help?**  
Get support in the app or visit [nhs.uk/helpmeapp](https://nhs.uk/helpmeapp)

**NHS App**

Download on the App Store | GET IT ON Google Play

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### YOUR HELP PLEASE.....

*We want the Practice to provide the best possible medical care.*

*Do let the doctors or Practice Manager know if you have any ideas or suggestions for improvement*

**March 2025**

We have a lot more information on our practice website, including catchment area details.

Find us at:

**[kimboltonmedicalcentre.nhs.uk](https://kimboltonmedicalcentre.nhs.uk)**

**Dr Lara Scattergood**  
MA MB BChir DRCOG MRCGP DFSRH  
Cambridge 2003

**Dr Andrew Borman**  
MB BChir MRCGP  
Cambridge 2003

**Dr Jai Krishnan**  
MB BS MRCS MRCGP  
Edinburgh 2005

**Dr Rozanne Atterton**  
MBChB MRCGP FFSRH  
Edinburgh 2002

**Dr Diana Hunter**  
MRCGP, DRCOG, DFSRH, MB BS,  
London 1995

**Dr Ursula Cross**  
BMedSci, BMBS, MRCGP, DRCOG, DFSRH  
Nottingham 2004

**Dr Kate O'Shea**  
DRCOG, DFSRH, MRCGP, MBChB  
Manchester 2011



## KIMBOLTON MEDICAL CENTRE

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Cambridgeshire  
PE28 0JF**

**Telephone: 01480 860205**